

How is SecureLink different than a VPN?

VPNs are designed for employee remote network access while SecureLink is designed for vendors to remotely support enterprise technology in secure and regulated environments.



VPN



remote support network

authentication	Technician authenticated on customer side, customer must maintain access list. Accounts may be shared by vendor.	Technician authenticated on vendor side using Active Directory, LDAP or other secure, 2 factor methods. All technicians have individual account.
access	User becomes a node on network, enabling snooping and causing IP address and split tunneling conflicts. Client software possibly required.	User may only access privileges defined by customer at the machine and port level. Browser-based, no software is required.
audit	basic auditing	High definition audit ties activities to individuals: services accessed, files transferred, commands entered and video recording of RDP and desktop sharing sessions for future playback.
remote support network features	N/A	e-mail connection notifications, access anytime, on-demand or via an access schedule, secure credential storage, built in tools for desktop sharing and file transfer
the bottom line	great for employees	The only product designed for the remote support of enterprise technology in secure and regulated environments. Great for secure, regulated customers and great for their enterprise technology vendors.