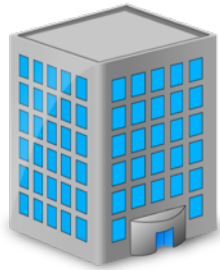




Enterprise remote support network

SecureLink Enterprise helps customers in secure and regulated environments securely and effectively manage remote support from their vendors.



The customer's SecureLink Enterprise server brokers access between its network and its technology vendors.



technicians from Redsoft



technicians from Greensoft



technicians from Bluesoft

good for customers

- vendor-side authentication improves security and eliminates key fobs & security tokens
- granular access control ensures vendors have access to everything they need and nothing they don't
- high definition audit ensures accountability and compliance
- e-mail connection notifications
- secure credential storage keeps passwords private
- better, faster service & support

good for vendors

- no client software, eliminates VPN setup, management and conflicts
- built-in tools for desktop sharing, file transfer and command line
- native access to RDP, web servers, databases, telnet, etc.
- eliminates risks & liabilities of insecure remote access
- eliminates direct costs of desktop sharing services, modems, travel
- integrates seamlessly via SecureLink Nexus for vendors already using SecureLink