



Gatekeeper

SecureLink Gatekeeper helps customers in secure and regulated industries manage remote support access for their technology vendors.



Welcome to the SecureLink Gatekeeper



Access Enabled

Gatekeeper access is enabled.
Click the green session status icon for details.



Reports

View audit trail information.



Settings

Adjust system settings, including security, Vendor privilege, connectivity, report, and notification settings.



Help

Help using the SecureLink Gatekeeper.

The browser-based Gatekeeper interface enables the customer to control all rules regarding vendor access.

who uses SecureLink?

SecureLink is used today by more than 15,000 organizations in industries where security, audit and compliance are absolutely required.

top industries:

- healthcare
- financial services
- government
- legal
- gaming
- manufacturing
- education

how it works

- contact your vendor about downloading and registering your SecureLink Gatekeeper
- Gatekeeper is pre-configured and ready for use, or you may modify it to match your policies
- Gatekeeper makes an outbound, encrypted connection to your vendor's SecureLink server
- The server authenticates the technicians & enforces your rules.
- Gatekeeper sends e-mail connection notifications and stores a high definition audit

benefits

- better, faster service from your vendor means improved uptime
- security improved with complete control over connection rules
- peace of mind with e-mail connection notifications
- eliminates costs associated with key fobs, modems and hardware
- vendor accountability and industry compliance ensured with high definition audit
- secure credential storage keeps your passwords private