



remote support network

SecureLink helps enterprise technology vendors remotely support customers in secure and regulated environments.

SecureLink is a secure, powerful and auditable alternative to VPNs and desktop sharing and is used by more than 15,000 companies in industries where security, audit and compliance matter.

powerful and efficient for vendors

secure and auditable for customers

easy for both



The vendor's dedicated SecureLink server brokers access between its technicians and its customers.



good for customers

- full control over connection rules improves network security
- high definition audit ensures accountability and compliance
- no infrastructure- eliminates cost and management of hardware
- e-mail connection notifications
- secure credential storage keeps passwords private
- better, faster service & support
- upgradeable to SecureLink Enterprise for all vendor access

good for vendors

- eliminates hassles of VPN accounts, key fobs and site to site networks, leading to reduced time to resolution and improved customer satisfaction
- removes customer as the "bottle-neck" of service and support
- supports any operating system and any TCP-based service, including RDP, databases and web
- eliminates risks & liabilities of insecure remote access
- eliminates direct costs of desktop sharing services, modems, travel

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