



solutions for vendors

SecureLink helps enterprise technology vendors remotely support customers in secure and regulated environments.

SecureLink is a more powerful, flexible and secure alternative to desktop sharing services or using your customer's VPN for support.



features

- access desktops and servers, even if the customer isn't there
- work from office, home or on the road, fully browser based
- works with any O/S & any TCP-based service, including RDP, databases, web servers, telnet
- built in tools for desktop sharing and file transfer
- SecureLink hardware hosted, premise based or VM
- integrates with your CRM system, Active Directory, LDAP

benefits

- eliminates hassles of VPN accounts, key fobs and site to site networks
- reduces time to resolution
- improves technician efficiency and effectiveness
- improves customer satisfaction
- eliminates risks & liabilities associated with insecure remote access
- eliminates direct costs of desktop sharing services, modems, travel, etc.

SecureLink.com