

Vendor Privileged Access Management

About SecureLink

For highly regulated industries, the SecureLink platform delivers a win/win platform for vendor privileged access management.

SecureLink is the leader in providing vendor privileged access and remote support solutions for both highly regulated enterprise organizations and technology vendors. SecureLink serves more than 30,000 organizations worldwide. World-class companies across multiple industries including healthcare, financial services, legal, gaming, and retail rely on SecureLink’s secure, purpose-built platform. SecureLink is headquartered in Austin, Texas.

Solving real compliance problems

We ensure compliance with security mandates, like HIPAA, PCI DSS, and CJIS, and industry regulations without compromising the processes that keep your business running efficiently.

A complete, purpose-built third-party remote access platform

Specifically designed for the unique challenges of third-party remote access, SecureLink offers a complete solution that is trusted by highly regulated customers.

Partnership

We create win/win situations with our end users. SecureLink’s alignment with its customers to create uncompromising solutions for both enterprises and their technology vendors has ensured more than 16 years of success.

It Just Works



The SecureLink Products

SecureLink is a remote appliance that provides a single access point for all vendor remote access into secure systems. It can be deployed by either the vendor or the enterprise, and if both organizations utilize SecureLink, a vendors' user identity is automatically synchronized.

SecureLink for Enterprises

For highly regulated enterprise organizations, SecureLink is a secure remote access platform designed to identify, control, and audit third-party vendors while ensuring compliance.

- Robust platform that scales to accommodate multiple vendors and creates a standard remote access platform for enhanced security.
- Built-in identity verification tools eliminate shared and generic vendor accounts while ensuring vendors use unique logins tied to their name and business email address.
- Flexible platform that provides control around permissions control around permissions, authentication, and rules of engagement by dictating when, where, and how vendors connect to privileged systems.
- Tools to create comprehensive, granular audit trails for individual technicians, including real-time alerts and detailed audit logs of every vendor support session.

SecureLink for Vendors

For technology vendors, SecureLink provides a remote access platform that is robust, efficient, and helps reduce liability when supporting customers.

- Robust platform that scales to accommodate multiple customers and create a standard remote access platform for both ease-of-use and efficiency.
- Modular platform that provides automation for responsibilities to allow technicians to focus on important tasks.
- Remove the risk of unlimited liability by eliminating shared logins and the security vulnerabilities of legacy remote support technologies.
- Quickly connect to non-SecureLink customers through Gatekeeper technology that allows supported organizations the ability to easily set and maintain access protocols.

Industry Leaders Trust SecureLink

